



Supporting the
transition towards
accountable care

Significant challenges and market pressures are at play across the health system. With rising costs, a need for collaboration, disconnected data and increasing demand for healthcare, the *Next Steps on the NHS Five Year Forward View* outlines the need for care providers to transition towards more integrated care.

At Optum®, we offer operational and transformational support on the journey towards redesigned health systems. Having built and supported accountable care systems for over 20 years, Optum brings practical, hands-on experience, strengthened by leading population health analytics and data tools.

We currently operate 26 accountable care organisations in the US, and are supporting sustainability and transformation partnerships in the UK to manage population health risk and deliver care as an integrated group of providers.

How Optum can help

Information — turning data into insights

Qualitative and quantitative analytics to identify gaps, understand drivers for spend and utilisation and quantify impact of interventions

- Aggregate and normalise data into a single source of truth
- Model population spend and growth trends and identify drivers of that change
- Target process improvements for quality of care and the biggest impact financially

Infrastructure — using insights to deliver results

Risk stratification and care platforms to redesign workflows and establish processes that allow the workforce to manage high risk patients

- Proactively identify and intervene with high risk patients
- Shared, automated workflows, care planning, management and tasking
- Enable teams across care settings to implement redesigned processes

Incentives — driving the right behaviours across the system

Creating a process control system and defining metrics to drive the right behaviours across the system

- Design appropriate incentive payment schemes to align focus for the system
- Enable standardised processes, workflows and tasks
- Monitor progress tracking and reporting on improvements

Integrating care and managing risk

By applying our clinical and actuarial analytics expertise, Optum can support commissioners and providers who are looking to embrace a better way of serving and caring for their patients through our proprietary population health tools and data sets. We help our clients improve their population health programmes and processes for maximum impact on the health of patients by helping them redesign, innovate and adapt to the changing needs of the population so they can improve service and reduce cost in their operations. We help clients implement and optimise significant technology platforms so they become empowered and supported to succeed in today's healthcare environment.







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